Paul Williams

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A creative technology professional with over 20 years of experience in all forms of writing, media production, and software engineering.

Featured Accomplishments

- Publisher, editor, and lead writer for TabMuse, an online resource for music technology.
- Former editor, lead writer, and social media manager for Bandwidth Place, covering the Internet and telecommunications industry.
- Significant technology article and copywriting experience for a wide range of clients including IBM, Verizon, VMware, Betica Technology Group, Cincinnati Bell, and more. Primarily focused on the areas of software development, the Cloud, Agile/DevOps, data, AI, and mobile. Significant specialization in technology staffing, startups/entrepreneurial, and music technology.
- Former topic editor in mobile technology and videogaming for a high-traffic website.
- Producer, recording engineer, composer, performer, and business manager for nearly 30 releases by Quarkspace and other bands.

Selected Skills

- Technical Writing
- Article and Copywriting – SEO Optimized
- Copy Editing
- Project Management
- Business Analysis

- Social Media Management
- WordPress Administration
- Media Production and Music Composition
- Software Development

Selected Tools

- Microsoft Office
- Open Office
- Pro Tools/Reaper DAW
- Visual Studio
- WordPress

- Xcode
- GIMP
- Microsoft Visio
- Sound Forge
- PowerDirector

Programming and Markup Languages

- C#
- C, C++, Objective-C
- Visual Basic, VB.NET
- HTML, CSS
- JavaScript
- SQL, XML

Work Experience

Makes Words Work LLC – Owner/Principal (2009 – present)
- Editor/Publisher for TabMuse.com, an online resource for music technology and recording.
- Former Editor/Lead Writer for Bandwidth Place, covering the Internet and consumer technology.
- Clients include IBM, Verizon, VMware, InformationWeek, Cincinnati Bell, and more.
- Developed promotional iPhone App for Rivers of Asphalt album release.
- Written thousands of online articles, focusing on technology, music, gaming, and travel.
- Topic specialties include software development, IT staffing, consumer and music technology.

- Experienced in WordPress administration and social media marketing campaigns

Information Control Corporation – Software Engineer/Consultant (2000 – 2009)
- Three years at the Ohio Department of Education including development of a .NET web application for cataloging, rating, and scheduling professional development programs and a state of the art implementation of the Google Search Appliance for use in ODE's Instructional Management System.
- Two years at the Ohio Department of Public Safety leading development on a .NET desktop application (C#, XML, SQL Server Desktop Edition) for a vehicle crash database.
- Three years at Borden Chemical (Hexion/Momentive) including development and support of web and reporting applications.
- Additional consulting and development work for Resource Interactive, The Ohio State University, and the Ohio Department of Rehabilitation and Corrections.

Results Engineering – Software Engineer (1999)
- Development and deployment of document imaging/workflow systems using OnBase, along with additional software development and support work.

Eternity's Jest Records, Inc – President (1996 – present)
- Formed record company to release music by Quarkspace and other related bands.
- Managed the production, release, and marketing of nearly 30 albums.
- Development and support of band websites using ASP.NET, CSS, XML, WordPress, and HTML.
- Developed corporate accounting and reporting system originally in Visual Basic with a redesigned version in .NET using C#.

ARM Financial Group (Integrity Life Insurance Company) – Software Engineer (1994 – 1998)
- Lead developer on a process re-engineering team responsible for the implementation of an imaging/workflow system using ViewStar for Integrity Life Insurance Company.
- Developed system in Visual Basic to allow customer service phone reps to speedily access client financial data.
- Developed a loan processing system using Visual Basic that managed loans from a mainframe system from a recently acquired company, saving ARM millions in regulatory compliance fines.
- Served as technical lead for QA team, developing automated testing systems combining Visual Basic, automated test tools, and COBOL.

Education

Bachelor of Science in Electronic Engineering Technology, DeVry University
Tau Alpha Pi National Honor Society